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## Start Stop PowerPlay for Video/DVD Transcription System – Pedal Troubleshooting

A common issue with the Start Stop PowerPlay for Video/DVD Transcription system is that the foot pedal may become unresponsive. Though the pedal can develop issues, most of the time this is just a configuration or file loading issue.

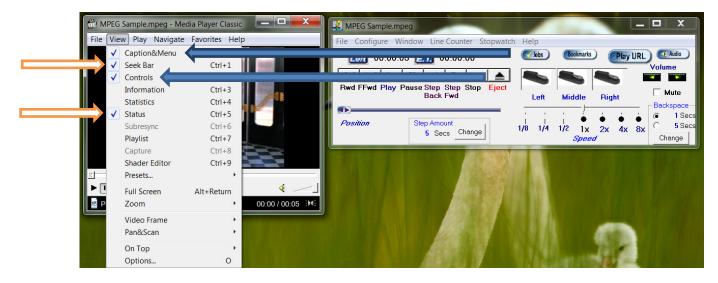
By following the basic steps below, you can quickly resolve these issues before calling for Technical Support.

Check Video configuration:

Step 1: Load a Video/Audio file into the Start Stop PowerPlay software and allow it to completely load the file.



Step 2: Select "VIEW" tab.



Step 3: Confirm the following Functions are checked:

- ✓ Captions & Menu
- ✓ Seek Bar
- ✓ Controls
- ✓ Status

## File Format/DVD

The format of the file or how the DVD was created could also cause a pedal not to function correctly. A "Codec" is a file that tells Windows how to play a specific file format.

Step 1: If the file is on a DVD, load the file by selecting "File"  $\rightarrow$  "Open" – then navigate to the DVD Drive, open the Video\_TS folder and open the largest .VOB

file format in this folder. Basically, this is the complete video and will play the complete file.

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File Configure Window	Line Counter Stopwatch	Help							
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	Amount Secs Change	1/8 1	/4 1/2		• 2x	• 4x	• 8x	0	1 Secs 5 Secs
			_	Speed	1			Ch	ange

Figure 1 - Open File Manually

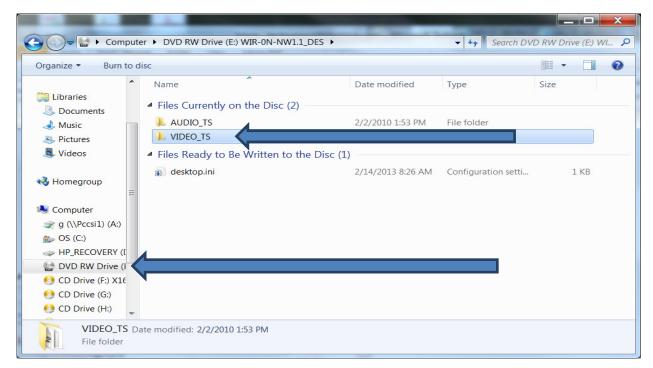


Figure 2 - Open DVD Folder

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	n to disc				
	•	Name	Date modified	Туре	Size
🕌 Libraries 退 Documents	4	Files Currently on the Disc (223) —			
🕹 Music		VIDEO_TS.BUP	2/2/2010 1:53 PM	BUP File	168 KB
Pictures		VIDEO_TS.IFO	2/2/2010 1:53 PM	DVD IFO File	168 KB
J Videos	$\Rightarrow$	📸 VIDEO_TS.VOB	2/2/2010 1:53 PM	DVD VOB File	4,042 KB

Figure 3 - Open DVD largest VOB type file

Step 2: If this doesn't resolve the issue, it's recommended to convert the file using Handbrake. Handbrake is conversion software meant distinctly for DVD files.

The software is free of charge and can be downloaded at: <a href="http://handbrake.fr/">http://handbrake.fr/</a>

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HandBrake is a tool for converting video from nearly any format to a selection of modern, widely supported codecs. Reasons you'll love HandBrake: • Convert video from nearly any format • Free and Open Source • Multi-Platform (Windows, Mac and Linux)	Queue Preview P Activity Log	Presets Devices Universal Whole IPhone & IPAd touch
Download Handbrake 0.9.9 For Windows XP or later (Other Platforms)	Pod 5G Support  popling      Automatic      Custom      Top	iPad AppletV AppletV 2 AppletV 3 Androiol Androiol Tablet

Figure 4 - Handbrake Download web site

Stant Tools  Source Select "Source" to continue Title: Angle: Chapters  Destination: File: Output Settings (Preset: Normal) Container: MP4 File Picture Video Filters Video Audio Subtities Chapters Advanced	through     Duration::     Browse     iPod 5G support	Presets Devices Universal iPod iPhone & iPod Touch iPhone 4 iPad AppleTV 2
Size Source: Width: 0 :- Keep Aspect Rato Anamophic: Strict * Display Size: 0x0	Cropping Automatic Custom Left 0 0 0 0 Right Bottom	AppleTV 3 Android Hid Android High Regular Normal High Profile Legacy Classic iPod Legacy

## Figure 5 - Handbrake DVD conversion software

If the file is not a DVD format (i.e. MP4, WMV, MOV etc.) you may be missing the codec or an updated codec.

Please contact Technical Support for more information regarding Codecs or about the previous instructions.

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